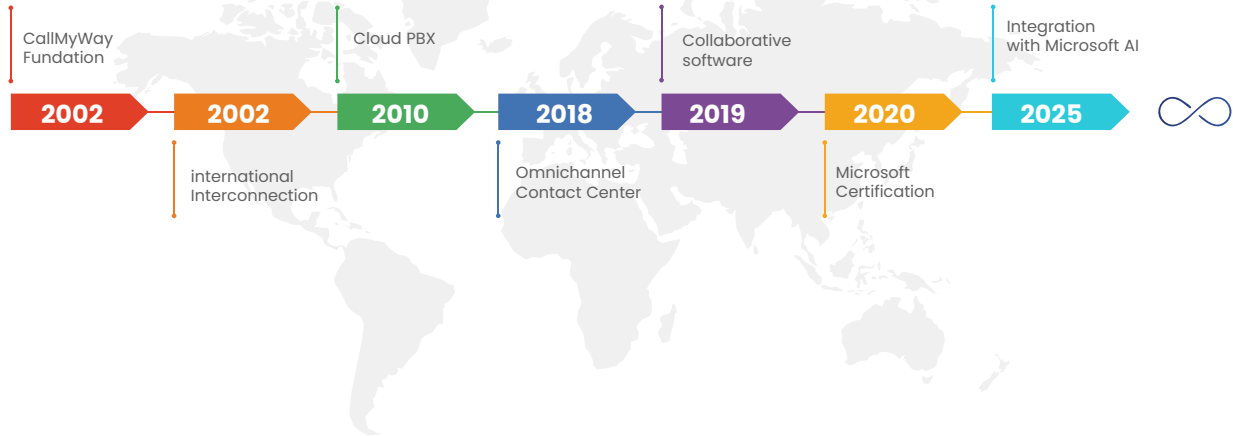


Transforming Corporate Communication.

CallMyWay is a Business Group with more than 20 years of experience, offering personalized corporate internet telephony services and value-added solutions with global coverage.

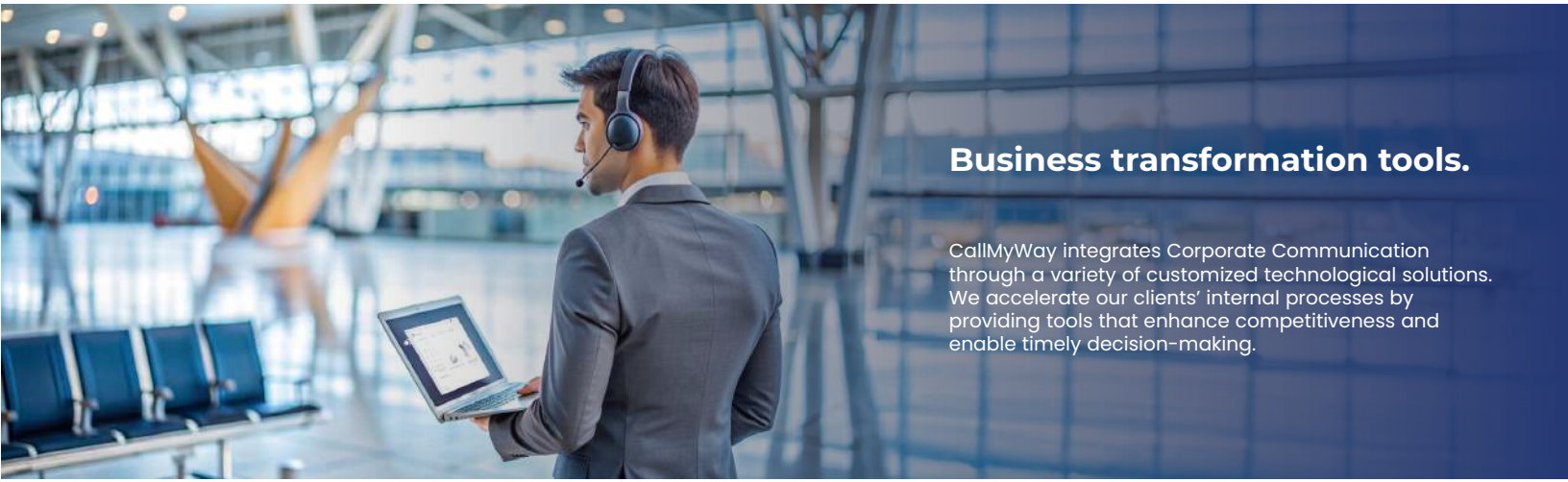


Companies that trust us



Frialsa





Business transformation tools.

CallMyWay integrates Corporate Communication through a variety of customized technological solutions. We accelerate our clients' internal processes by providing tools that enhance competitiveness and enable timely decision-making.

CallMyWay solutions



Disruptive corporate telephony



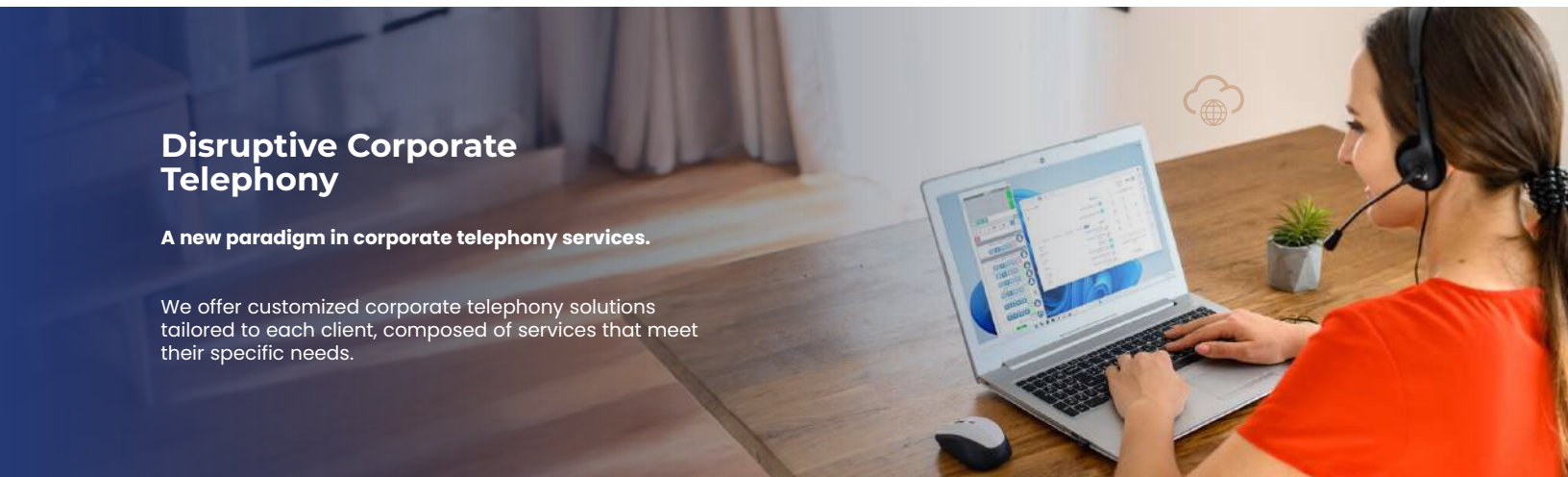
Advanced contact center



Productivity and business intelligence



Artificial Intelligence based Solutions.



Disruptive Corporate Telephony

A new paradigm in corporate telephony services.

We offer customized corporate telephony solutions tailored to each client, composed of services that meet their specific needs.



Phone Numbers

Maximize Your Communication



Local and International Numbers

- Internationalize your business.
- Stay in close contact with your customers.



Customers call for free, and the call is charged to their company's account on CallMyWay.

- Global coverage.
- Self-management.

Cloud Switch

Feature rich



Customizable Cloud PBX, Unlimited and with Global Support.

- Guaranteed customization.
- Limitless growth.
- Global coverage.

User Interface

Collaborative Environment



Cloud PBX on Microsoft Teams.

- Absolute mobility.
- Simplicity and operational reliability.
- Microsoft-certified service.



Cloud PBX and Corporate Collaboration App.

- Calls, video calls, conferences, chat, and value-added services.
- Business savings and agility.



Instant Voice App.

- Real-time communication.
- Voice recording and transcription online.
- Corporate security.

Customized Value-Added Services

Add Value to Every Operation



Your customers will place a call through your web site free of charge.

- Accelerate business processes.
- Personalized service.



Virtual Assistant, via IVR.

- Custom-tailored customer service dialogues.
- Integration with the Cloud PBX and service platforms.
- Timely information.



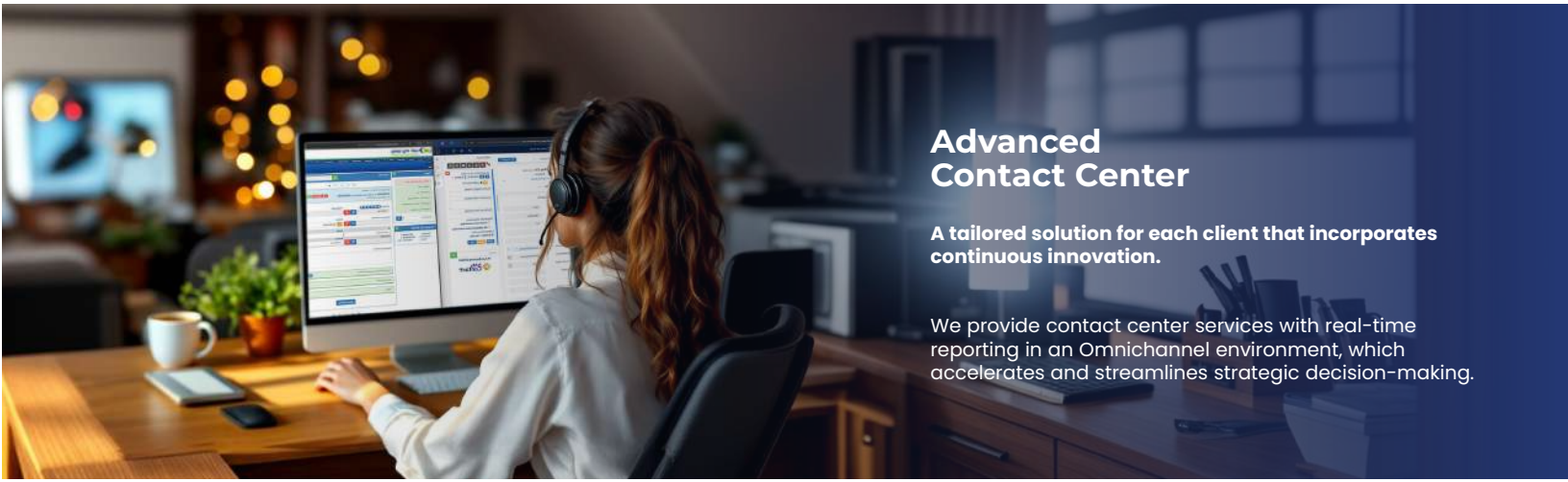
Call Recording and Analytics.

- Enhance your customers' experience.
- Customize thresholds for anomaly detection.



Send and receive emails and attachments in fax format.

- Delivery confirmation.
- Secure sending.
- No additional charges.



Advanced Contact Center

A tailored solution for each client that incorporates continuous innovation.

We provide contact center services with real-time reporting in an Omnichannel environment, which accelerates and streamlines strategic decision-making.



Contact Center and CRM

Improve customer management



Cloud-based Platform for Contact Center that integrates with industry CRMs.

- Ensure personalized service
- Increase business productivity
- Business intelligence



Omnichannel Contact Center and CRM Service, feature rich.

- Measure your team's productivity.
- Increase your company's coverage.
- Self-management and Just-in-Time Control.



Omnichannel Environment

Choose your preferred service channels.



Customer Service Channels for Contact Center.

- Includes WhatsApp Verified, Telegram, email, SMS, among others.
- Campaign customization.



Virtual Assistant via Chat Bot.

- Customized service dialogues.
- Artificial intelligence integration.



Virtual Assistant via IVR.

- Customized service dialogues.
- Integration with cloud-based PBX and service platforms.



Customized Value-Added Services

Add Value to Every Operation



Automated Multi-Question Surveys.

- Customized questions.
- Security and reliability.



Call Recording and Analytics.

- Improve your customers' experience.
- Customize thresholds for anomaly detection.

Productivity and Business Intelligence.

Solutions that accelerate business processes.

We offer innovative tools that integrate with Corporate Telephony and Contact Center solutions.



Connect Artificial Intelligence to Your Database.

- Automate communication with your customers.
- AI for answering FAQs.
- Commercial campaigns and message volume.



Integrate AI to Answer Frequently Asked Questions.

- Automate communication with your customers.
- Resource optimization.
- Unlimited handling of simultaneous calls.



Artificial Intelligence based Solutions.

Fast Responses, Intelligent Automation, and Personalized Experiences.

CallMyWay uses artificial intelligence to automate tasks, speed up responses, and deliver more personalized and efficient service—enhancing the overall user experience.



Call Recording and Analytics.

- Improve your customers' experience.
- Customize thresholds for anomaly detection.



Virtual Assistant via IVR.

- Customized service dialogues.
- Integration with Cloud PBX and service platforms.
- Timely information.



Online Voice Biometry Service.

- Secure authentication.
- Cost reduction.



Instant Voice App.

- Real-time communication.
- Online voice recording and transcription.
- Corporate security.

Corporate Integration Solutions.

Cloud PBX Integrated with Microsoft Teams



CallMyWay Contact Center Integrated with Industry CRMs.



Virtual Assistant Integrated with Microsoft AI



Call Recording and Analytics Integrated with Azure.



Omnichannel Contact Center.



Cloud PBX Integrated with Industry PBXs

